



**Department of Community Programs
Broward Sheriff's Office
2021 In-Service Training**

Directions: Please objectively complete each question below. Your responses will assist in future course and trainer improvement.

Class Title: LGBTQAAA12SP

Date: 3/11/21

Presenter: Misty Eyez – Director of Women's Services, Transgender Services & Training/Education Services – Sunserve

1. The most useful aspect(s) of this class was/were:

- The material presented. I really got educated
- The most useful aspect of the class was the NEW information about LGBTQAAA12SP
- The history of transgender and the way individuals want to be called by others
- Understanding Transgender, the different of identity
- New and fascinating information about this expansive subject.
- All
- All the terms and information that the presenter shared and taught.
- Learning what the different letters of the LGBT... (2)
- That our forms should contain the appropriate inquiring questions instead of the long standing standard gender questions.
- Understanding the LGBT community, and getting a better understanding what each letter means and what terms are acceptable or not.
- Everything
- A greater understanding of transgender people
- Understanding and learning correct terminology in the LGBTQ community
- Learning the different types of IA questions
- Awareness
- Learning about the LGBT community and how to their differentiate between the differences
- All humans have biases – conscious & unconscious
- Explaining the difference in all the titles
- Understanding the differences between the various acronyms and learning about gender expression
- The diverse range of sexual orientation. The clear definition of the acronym
- The whole presentation was informative, and eye opening about trans community
- One on one in the classroom
- Learning the unique struggles and challenges of a transgender person

2. Was the material covered practical to your job performance:

- Yes: 11
- Yes, I have had to deal with their type of population and I did not do so will now I know how to speak correctly

- Of course, there are times that I get clients and I have no idea what or who they are
- Maybe
- Definitely; it will modify with the new information, ho to speak to and interact with client, coworkers and the general population in general
- Yes it was
- Definitely (2)
- Yes, it gave me a better understanding for addressing potential clients in those situations
- No but good information
- Learning how to properly speak to people – ask them what their word to be called, etc.
- Yes, because we have a high percentage of individuals from the LGBTQ community
- Yes, especially when discussing the use of restrooms
- Yes, but a clarity to me because not often do we come across transgender clients
- N/A

3. Please identify any new information or techniques you learned during this course:

- The correct way to address individuals and to stay away from sensitive areas
- This training provided new information regarding the community, what services they provide
- Call people what they want to be called
- The Negative – Positive Doctor forms and the presumption of the receptionist
- New identifications of specific designations
- The entire presentation was interesting and educating
- Too many things to identify but definitely the definition and clarification of the community
- Taught me how to work with people that are different
- Learned about requesting what pronouns to inquire about and use
- Taught me how to work with people that are different
- Learning the best way to address individuals with the correct pronouns, what words not to use or to use.
- What words you can and can't use when you are expressing about them.(2)
- What transgender is
- I learned the difference in bisexual and transsexual. And what is acceptable in their community and what is grounded upon
- How to identify clients by what they think they are in their head
- How to see a person as a person regardless of gender, etc.
- Learned what the letters stand for
- Trans & Transgender are the only terms that are ok to use today. The 2 biggest populations that question themselves are youth (16-21) and senior citizens. Colors in gay flag don't mean anything "individually"
- Which term to use
- Understanding that gender identity is in the brain

- All – anything beyond the basic understanding of LGBTQ – beyond that all knew information
- What LGBTAAP2 mean; sex chromosome's when the child is in the wombs
- All information
- Clear perspective on how address our diverse population of LGBTQ community

4. What can DOCP do to make the course better?

- Improve on the sound system. I had to struggle to understand
- I believe the training can be better completely virtually/on-line with the assistance of the ITD department
- Misty was a good presenter whose knowledgeable about the subject matter
- Not much
- Nothing
- Nothing could have made it better. It was excellent
- Good as it. (2)
- Excellent as is
- Great educated and understand their perspective and not be judgmental
- Make it all day (2)
- N/A (3)
- No, good as is
- Nothing, it was presented very well
- Reduce to 2 hours
- Continue to offer this type of training – we need to keep up with the diversity gender & in properly identifying
- With self and any clients

5. Overall comments (course content, instructors):

- I hope the speaker continues to speak at the future 2021 In-Service Trainings
- The training was informative, and applicable to the DOCP positions
- Excellent and needed because of the times we're living in
- Very good. Misty Alicea – GREAT
- Misty Eyez is a fantastic presenter, as always
- The best session thus far
- Dynamic presenter who shared intimate and informative information that certainly has broadened my knowledge base for not only client but also the people that I interact with in my everyday life. Her energy and passion is worth applauding. She is encouraging and motivating.
- Great course; learned a lot. Misty was great!
- Good presenter. Very informative.
- Overall it was great! Loved the energy
- None
- I feel that the course content was good. The instructor was very informative
- Excellent speaker, great information/slides back story, history, knows her stuff – Very well!!
- Amazing presentation and very knowledgeable

- Presenter very knowledgeable as she spoke from life experiences. Women liking women (Lesbian), Gay, Bisexual – attracted & opposite, T-Transgender, Q- Queer, & questioning, AAA – Androgynous Asexual Ally, Intersex, Pansexual, 2S – 2Spirit (she explained & gave examples of all of the above)
- Overall the presentation was great. I've learned a lot today
- Fabulous instructor/session. Energetic & prepared. Encouraging and open to all questions. What you see – what you get – loved & appreciated her being so approachable
- Great presentation
- Great job
- Great presentation